10

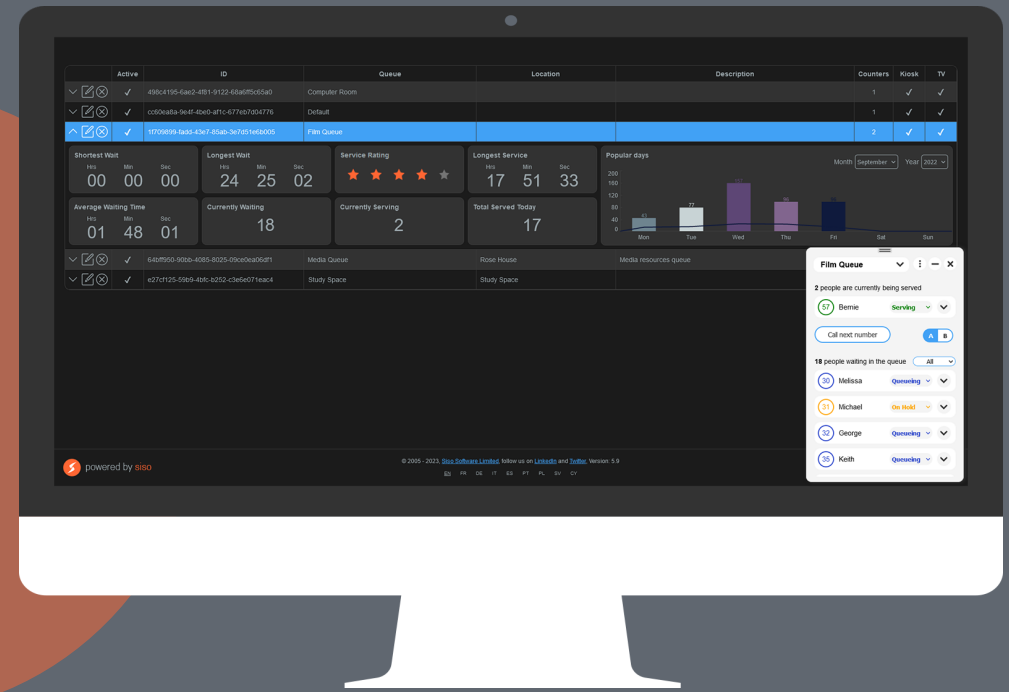# Queue Management

Improve management at peak periods

We can help stores at peak periods eliminating frustration and increasing service levels.

powered by siso

Benefits

- **Reduce technician stress:** Correlate resources to peak times

- **Reduce queue times:** Manage peak periods effectively

- **Improve student experience:** Optimise equipment handovers and student flow

- **More efficient use of technicians:** Students book ahead

Key Features

- Multiple queues can be created

- Live Reporting Dashboards

- Queue status screens — who's next

- Capture reasons for queuing, who and times

- Understand serving patterns